

Terms of Service

Aipparel (RCDW LTD)

Last updated: February 10, 2026

1 Overview

This website and any related services (together, the “Service”) are operated by RCDW LTD, trading as Aipparel (“Aipparel”, “we”, “us”, “our”). By visiting our site, creating an account, generating designs, or purchasing products from us, you agree to be bound by these Terms of Service (“Terms”), including any additional policies we reference (such as our Privacy Policy and Returns Policy).

If you do not agree to these Terms, you must not use the Service.

We may update these Terms from time to time by posting a revised version on our website. Your continued use of the Service after changes are posted constitutes acceptance of the updated Terms.

2 Online store terms

1. You must be at least 18 (or the age of majority where you live) to use the Service or use it under the supervision/consent of a parent/guardian.
2. You must not use the Service for any illegal or unauthorised purpose, nor violate laws in your jurisdiction (including copyright and IP laws).
3. You must not introduce malware, viruses, or any code intended to disrupt the Service.
4. We may suspend or terminate access to the Service if you breach these Terms.

3 General conditions

1. We reserve the right to refuse service to anyone for any reason, at any time, to the extent permitted by law.
2. We may modify, suspend, or discontinue any part of the Service without notice.
3. You agree not to reproduce, duplicate, copy, sell, resell, or exploit any part of the Service without our written permission.
4. Headings are for convenience only and do not affect interpretation.

4 Accuracy, completeness and timeliness of information

1. Content on our site is provided for general information. We do not guarantee it is accurate, complete, or current.
2. We may change site content at any time but do not undertake to update it.

5 Modifications to the service and prices

1. Prices for products and services may change without notice.
2. We are not liable to you or any third party for price changes or for modifying/suspending/discontinuing the Service.

6 Products, print-on-demand and customisation

1. Print-on-demand (PoD): Many Apparel products are made to order. Production begins after you place an order and payment is confirmed.
2. Custom products: Where items are personalised or made to your specifications (including printed designs), they may be non-refundable, except where:
 - the product is faulty/defective,
 - we sent the wrong item, or
 - your statutory consumer rights apply (UK).
3. Colour and appearance: We try to display product colours and images accurately, but screens vary. Minor differences in colour/placement/scale may occur due to printing and production processes.
4. Availability and limits: We may limit quantities or availability and may discontinue products at any time.

7 Order acceptance, billing and account information

1. We may refuse or cancel orders in our discretion (for example, suspected fraud, abuse, or errors) and will attempt to notify you using the details provided.
2. You agree to provide current, complete, and accurate purchase and account information, and to keep it updated so we can fulfil orders and contact you.
3. Errors: If an item is listed at an incorrect price or with incorrect information due to an error, we may cancel the order and refund amounts paid.

8 Shipping, delivery, taxes and import charges

1. Delivery estimates are estimates only and not guaranteed. Delays can occur due to production capacity, carriers, weather, customs, or other factors outside our control.
2. Risk and title: Risk passes to you on delivery to your address (subject to UK consumer law). Title passes when payment is received in full (or as otherwise permitted by law).
3. Taxes & duties: Prices may or may not include VAT depending on our VAT status and how orders are fulfilled. If any import charges, customs duties, handling fees, or taxes apply, you are responsible unless we explicitly state otherwise at checkout.
4. Shipping region: We currently ship to the United Kingdom only (unless we state otherwise).

9 Returns, refunds and replacements

1. Our returns/refunds rules are set out in our Returns Policy: <https://www.aip apparel.co.uk/policies>.
2. Because many products are custom made, returns may be limited as described in the Returns Policy.
3. If your order arrives damaged, defective, or incorrect, you must contact us within 14 days of delivery with supporting photos and order details.

10 Optional tools and third-party services

1. We may provide access to third-party tools or services (e.g., payment processors, analytics, customer support tools, design-generation providers, fulfilment and shipping partners). These are provided “as is” and “as available”.
2. We are not responsible for third-party services and are not liable for harm or damages arising from your use of them.
3. Your use of third-party services may be subject to their own terms and policies.

11 User content, designs and intellectual property

1. Your content: You may upload text, images, or designs, submit prompts, or otherwise provide content (“User Content”).
2. Your responsibility: You represent and warrant that:
 - you own or have the necessary rights, licences, and permissions to use and upload User Content, and

- your User Content does not infringe IP rights, privacy rights, or any law.
3. Licence to us: You grant Aipparel a worldwide, non-exclusive, royalty-free licence to use your User Content solely to operate the Service, including to:
 - generate previews/mock-ups,
 - produce and fulfil any orders (including sharing with fulfilment partners),
 - provide customer support, and
 - maintain/secure the Service.
 4. Prohibited content: You must not submit content that is unlawful, hateful, harassing, defamatory, obscene, or otherwise objectionable, or that promotes violence or discrimination.
 5. Takedown: We may remove content or refuse printing/fulfilment if we believe it violates these Terms or applicable law.

12 AI design and “credits” (digital services)

1. AI tools: Aipparel may offer AI-assisted design/image generation features.
2. Credits: Some AI features may require “credits”. Credits:
 - have no cash value,
 - are non-transferable,
 - are for use only within Aipparel,
 - may be granted free or sold, and
 - may be changed (pricing/consumption rules) at any time.
3. No guarantee of uniqueness: AI-generated outputs may be similar or identical to outputs generated for other users.
4. Outputs and safety: AI outputs can be unpredictable. You are responsible for reviewing outputs before ordering. We may block prompts/outputs and suspend accounts for abusive or unlawful use.
5. Refunds for credits: Unless required by law, credits are non-refundable, including if you do not use them or if your account is suspended for breach.

13 User comments, feedback and other submissions

If you send suggestions, ideas, feedback, or other submissions, you agree we may use them without restriction and without compensation, unless otherwise required by law.

14 Personal information

Your submission of personal information is governed by our Privacy Policy:

<https://www.aiparel.co.uk/policies>.

15 Errors, inaccuracies and omissions

We reserve the right to correct errors and to change or update information, or cancel orders, if any information is inaccurate at any time without prior notice (including after you submit an order).

16 Prohibited uses

You are prohibited from using the Service or its content:

- for unlawful purposes,
- to violate regulations or laws,
- to infringe intellectual property rights,
- to harass, abuse, defame, intimidate, or discriminate,
- to submit false/misleading information,
- to upload malware or attempt to interfere with the Service,
- to scrape/crawl/spam/phish,
- to circumvent security features.

We may terminate your access for violating these prohibitions.

17 Disclaimer of warranties; limited liability

1. The Service is provided “as is” and “as available”. We do not guarantee uninterrupted, secure, or error-free operation.
2. To the maximum extent permitted by law, we disclaim all warranties (express or implied), including merchantability, fitness for purpose, and non-infringement.
3. To the maximum extent permitted by law, Aiparel and RCDW LTD will not be liable for indirect, incidental, punitive, special, or consequential damages, including loss of profits, revenue, data, or goodwill.
4. Nothing in these Terms limits liability that cannot be limited under UK law (including liability for death/personal injury caused by negligence, fraud, or fraudulent misrepresentation).

18 Indemnification

You agree to indemnify and hold harmless Aipparel (RCDW LTD) from any claims, losses, liabilities, and expenses (including reasonable legal fees) arising out of your breach of these Terms or your violation of any law or third-party rights.

19 Severability

If any provision is found unlawful, void, or unenforceable, the remaining provisions remain valid and enforceable.

20 Termination

These Terms remain effective unless terminated by you or us. We may suspend or terminate your access if we believe you have breached these Terms. Obligations and liabilities incurred before termination survive.

21 Entire agreement

These Terms and any policies referenced constitute the entire agreement between you and Aipparel regarding the Service and supersede prior agreements and communications.

22 Governing law and jurisdiction

These Terms are governed by the laws of England and Wales. Courts in that jurisdiction will have exclusive jurisdiction, except where UK consumer law requires otherwise.

23 Contact information

Questions about these Terms should be sent to:

Aipparel (operated by RCDW LTD)

Email: support@aipparel.co.uk

Business address: The Grange, 92 Main Street, Scholes, Leeds, LS15 4DR

Company number: 16654473

VAT number: N/a

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